

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE

Minutes– Wednesday, October 11, 2017

10:00 - 11:00 a.m.

Facilitator: Kim Riggs, DHCFP, Social Services Program Specialist

Webinar Address: [WEBEX Registration Link](#)

1. Purpose of BH Monthly Calls

- a. Questions and comments may be submitted to BehavioralHealth@drcfp.nv.gov
- b. Prior to the webinar or after for additional questions. The webinar meeting format offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time.
- c. Introductions – DHCFP, SURS, DXC Technology

2. DHCFP Updates

- a. Public Workshops Update: <http://drcfp.nv.gov/Public/AdminSupport/PublicNotices/>
- b. Announcements/Updates:
 - a. Behavioral Health Community Networks (BHCN) Updates: Shelia Helfin-Conour Reviewed the Medicaid Services Manual (MSM) Chapter 400 the BHCN policy, Provider Standards, MSM 403.2 B.6. In addition, the BHCN provider section of the Billing Manual was reviewed for additional information on Quality Measures. BHCN requires a Quality Assurance Plan for the first year and the second and subsequent years require the Quality Assurance Report/results.
 - b. Behavioral health provider types 14 and 82 were invited to take DHCFP Provider Training Survey via Survey Monkey. Thank you to everyone for participating. It closed on September 31, 2017 at midnight. From the survey, we have added at least 20 more participants to our monthly Behavioral Health Technical Assistance Webinar.

3. HPES Updates

Joann Katt, LPN, Medical Management Center/Behavioral Health Team Lead
Reviewed Medication Management H0034 billing instructions. Per MSM 403.4 Outpatient Mental Health Services, Joann reminds providers that during medication management sessions, psychotherapy is minimal and supportive. Psychotherapy and medication management appointments that occur at the *same visit*, the medication management service should not be billed in addition. Services must be medically appropriate for recipients.

Stephanie Ferrell, Provider Services Field Representative, (775) 412-9401
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4. DHCFP Surveillance Utilization Review Section (SURS)

Updates or reminders for Providers: Kurt Karst, Surveillance and Utilization Review (SUR) Unit.

- a. Surveillance and Utilization Review (SUR) would like to remind providers to complete a FA-33 to report changes, including contact information. This form must be submitted within 5 days of the change occurring. The FA-33 can be found at [Provider Information Change](#).

- b. If providers find an agency is billing for services you did not provide, use the SURs Unit Contact on the DHCFP website, [SURS Unit Contact](#). They can assist in running a report for claims paid based on your NPI.
- c. As a reminder, you must have current medical, clinical and direct supervisors. Interns are no longer allowed as direct supervisors.

5. Questions

Question received from the BH email:

After listening to the BH TA Monthly call, Sur's mentioned "we (the provider) need to remove our NPI from agencies, we no longer work with or for. As a Specialty type 306, how do I find out if a company is billing or using my NPI number? And am I responsible if a company is billing without my consent?"

Kurt from SURS recommends for providers to contact Customer Service at DXC to find who you are linked to; they can provide you with a list. SURS recoups from whoever Medicaid paid for the services.

Please email questions, comments or topics that providers would like addressed any time prior to the monthly webinar.

Email Address: BehavioralHealth@dncfp.nv.gov